



Quick Installation Guide

NC300 Wi-Fi 6 Wireless USB Adapter

DH-NC300



Package contents

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Please read this guide before you start with the quick setup upon the first use.

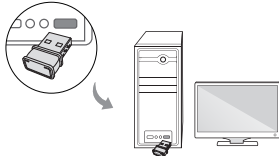
Install the Wireless USB Adapter



Tips

If a wireless adapter has already been installed on your computer before, please uninstall the existing wireless adapter driver first. For detailed steps, see **Scenario 2 in Appendix**.

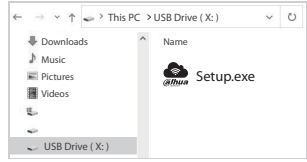
1. Connect your wireless USB adapter to a USB port on your computer.



Note

This driver-free wireless USB adapter is compatible with mainstream operating systems, including Windows 7/10/11/Linux.

2. Double-click **Setup.exe** in the pop-up window, and then install the wireless USB adapter according to the prompts.



Tips

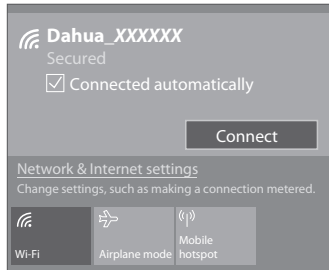
If the pop-up window does not appear, refer to **Q2 in FAQ**.

Wait a moment until the initialization finishes. Now you can connect to the Wi-Fi network.

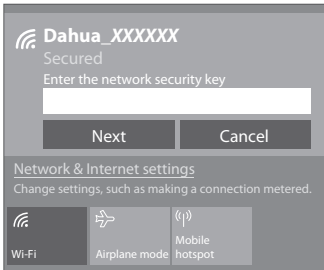


Connect to the Wi-Fi Network

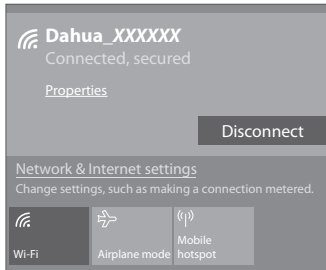
1. Click in the lower-right corner of the desktop, select the desired Wi-Fi network, and then click **Connect**.



2. If the wireless network is encrypted, enter its wireless password, click **Next**, and then follow the system prompts.



Connected successfully.



FAQ

Q1. I cannot use the wireless USB adapter after it is installed into Windows 11. What should I do?

A1. Refer to the following steps:

1. Refer to **Scenario 2 in Appendix** to uninstall the existing wireless USB adapter driver.
2. Re-plug the wireless USB adapter and ignore the installation prompts.
3. Visit <https://transmission.dahuasecurity.com/en/support/Downloads> to download the latest program for this wireless USB adapter to your local computer and unzip it.
4. Double-click **Setup.exe** to install. You can connect to the Wi-Fi network after the program is installed successfully.

Q2. If the pop-up window does not appear after the wireless USB adapter is connected to the computer. What should I do?

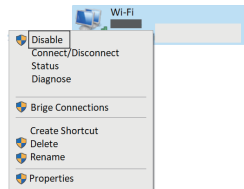
A2. Refer to the following steps (Example: Windows 10):

1. Double-click **Computer** or on the desktop.
2. Double-click **USB Drive(X:)** to install.

Appendix

Scenario 1: Disable the wireless USB adapter that comes with the computer (Example: Windows 11)

1. Click or in the lower-right corner of the desktop, and select **Network and Internet Settings**.
2. Click Wi-Fi on the left column, and then click **Change adapter options**.
3. Find and right-click the wireless network adapter that comes with the computer, and click **Disable**.



Tips

If you want to use the self-provided network adapter of the computer again, you can refer to the above steps to enable.

Appendix

Scenario 2: Uninstall the existing wireless USB adapter driver on your computer. (Example: Windows 10)

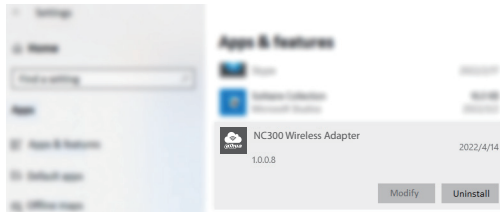
1. Click , and then click .



2. Click **Apps**.



3. Target and click the wireless USB adapter program you want to uninstall, and click **Uninstall**.



Safety Precautions

Before operating, read the operation instructions and precautions to be taken, and follow them to prevent accidents. The warning and danger items in other documents do not cover all the safety precautions that must be followed. They are only supplementary information, and the installation and maintenance personnel need to understand the basic safety precautions to be taken.

- Do not use the device in a place where wireless devices are not allowed.
- Operating environment: Temperature: 0°C - 40°C (32°F - 104°F); Humidity: (10% - 90%) RH, non-condensing; Storage environment: Temperature: -40°C - 70°C (-40°F - 158°F); Humidity: (5% - 90%) RH, non-condensing.
- Keep the device away from water, fire, high electric field, high magnetic field, and inflammable and explosive items.
- Unplug this device during lightning storms or when the device is unused for long periods.
- If such phenomena as smoke, abnormal sound or smell appear when you use the device, immediately stop using it and contact the after-sales service personnel.
- Disassembling or modifying the device or its accessories without authorization voids the warranty, and might cause safety hazards.

Technical Support

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