



DoLynk Care

Quick Configuration Manual



Foreword

General

This manual introduces how to configure and use the cloud management functions of devices on DoLink Care app/platform. (hereinafter referred to as "the device"). Read carefully before using the device, and keep the manual safe for future reference.

Safety Instructions

The following signal words might appear in the manual.

Signal Words	Meaning
 DANGER	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
 WARNING	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
 CAUTION	Indicates a potential risk which, if not avoided, could result in property damage, data loss, reductions in performance, or unpredictable results.
 TIPS	Provides methods to help you solve a problem or save time.
 NOTE	Provides additional information as a supplement to the text.

Revision History

Version	Revision Content	Release Time
V1.0.0	First release.	November 2025

Privacy Protection Notice

As the device user or data controller, you might collect the personal data of others such as their face, audio, fingerprints, and license plate number. You need to be in compliance with your local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures which include but are not limited: Providing clear and visible identification to inform people of the existence of the surveillance area and provide required contact information.

About the Manual

- The manual is for reference only. Slight differences might be found between the manual and the product.
- We are not liable for losses incurred due to operating the product in ways that are not in compliance with the manual.
- The manual will be updated according to the latest laws and regulations of related jurisdictions. For detailed information, see the paper user manual, use our CD-ROM, scan the QR code or visit our official website. The manual is for reference only. Slight differences might be found between the electronic version and the paper version.

- All designs and software are subject to change without prior written notice. Product updates might result in some differences appearing between the actual product and the manual. Please contact customer service for the latest program and supplementary documentation.
- There might be errors in the print or deviations in the description of the functions, operations and technical data. If there is any doubt or dispute, we reserve the right of final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and company names in the manual are properties of their respective owners.
- Please visit our website, contact the supplier or customer service if any problems occur while using the device.
- If there is any uncertainty or controversy, we reserve the right of final explanation.

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1 Managing the Device by DoLink Care App

Prerequisites

- Make sure that the device is connected to the power and the network before adding the device.
- Make sure you have downloaded the DoLink Care app.

Figure 1-1 QR code for app download

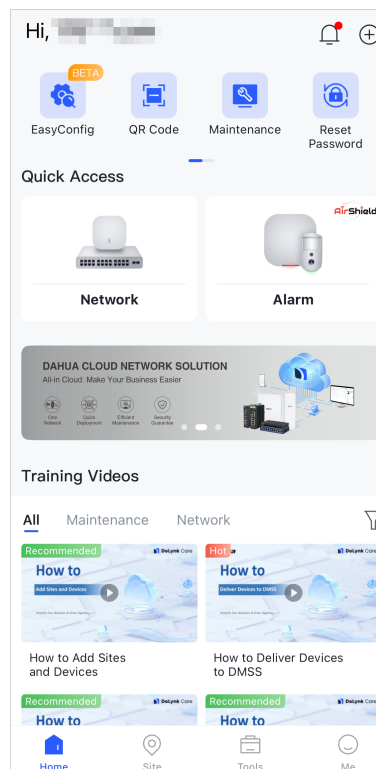


- If you have not added any site yet, you need to add a site first. For the operation details, see *DoLink Care User Manual*.

Procedure

Step 1 On the **Home** page, tap  to add the device.

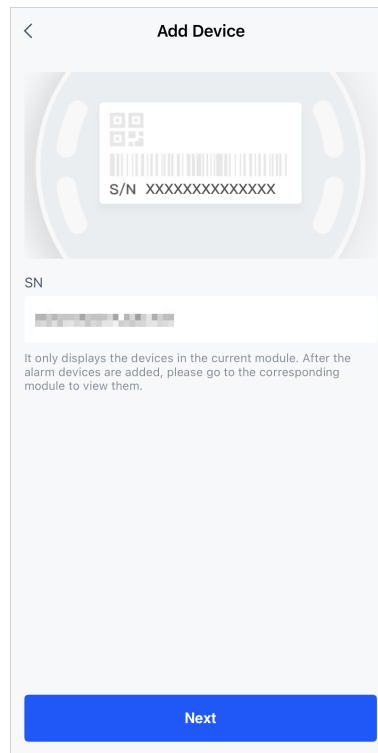
Figure 1-2 Home page



Step 2 Select **QR Code**, and then tap **Next**.

You can scan the QR code to obtain the SN or manually enter the SN.

Figure 1-3 Add the device



Step 3 Select a site, and then tap **OK**.

If there is no site, tap , and then select a site.

Figure 1-4 Select a site



Step 4 If you want to set the device management password, tap **OK**, and set the new password; if not, tap **Cancel** to skip step 5, step 6, step 7.

Figure 1-5 Change password (1)

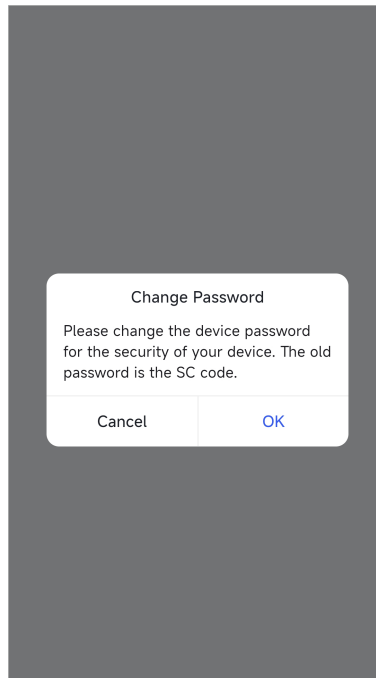
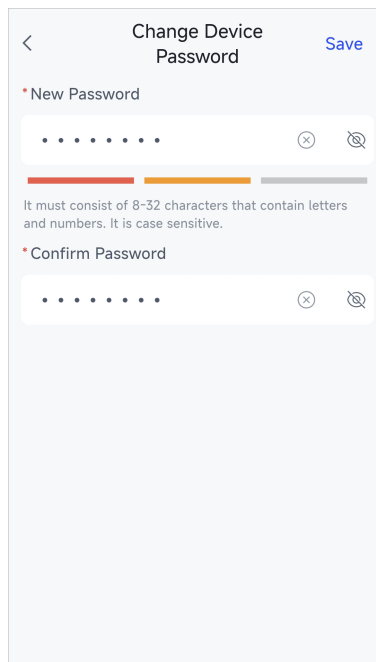


Figure 1-6 Change password (2)



Step 5 If you want to modify other device configurations, tap **OK**, then connect to the device management Wi-Fi network and refer to step 6 for configuration; if not needed, tap **Cancel**, to skip step 6, step 7.



The last 6 digits of the device SN is the SSID of the managed Wi-Fi.

Figure 1-7 Modify configurations (1)

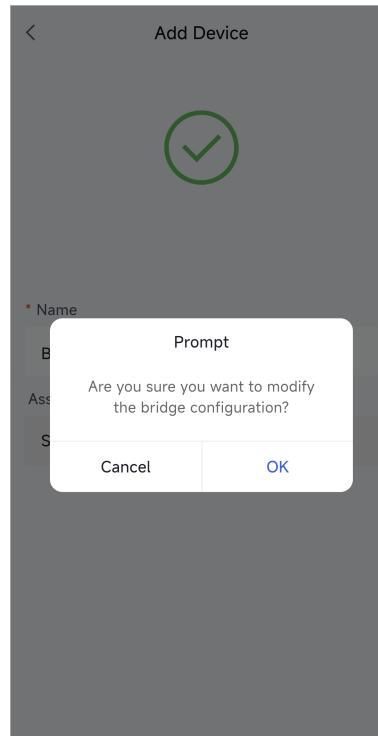
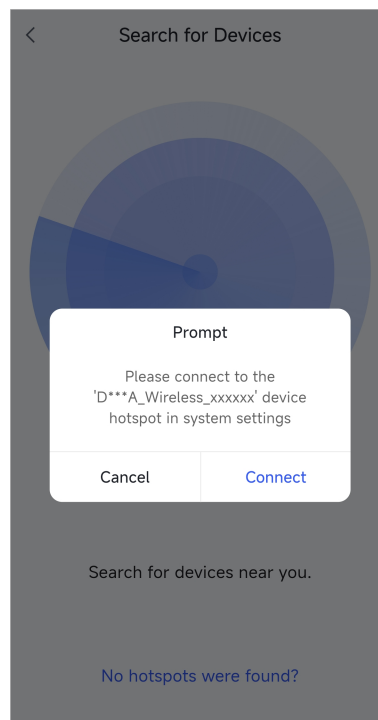


Figure 1-8 Modify configurations (2)



Step 6 Initialize the device.

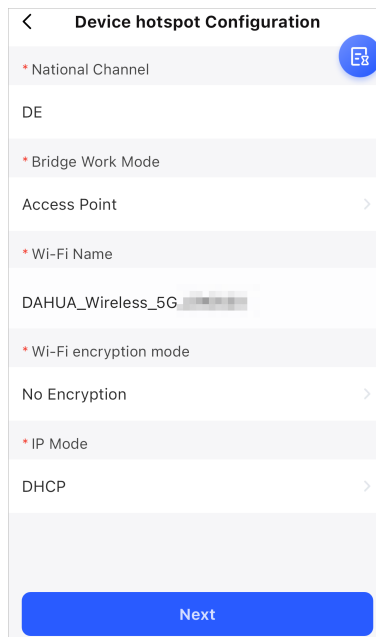


Modifying the following configuration will cause devices that have been paired to be disconnected and will need to be paired again.

1. Go to the **Device hotspot Configuration**, and then you can select whether to encrypt.
2. Select **IP Mode** from DHCP or static IP settings.

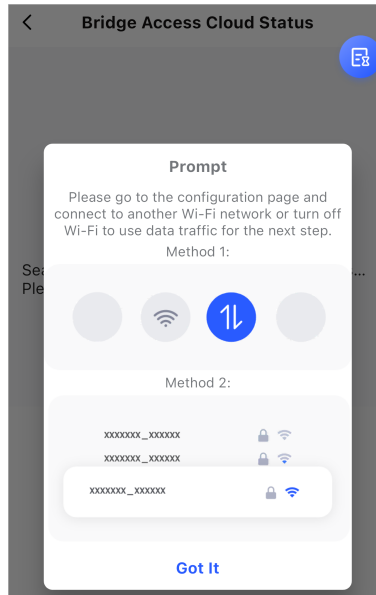
3. After setting up, tap **Next**.

Figure 1-9 Device hotspot configuration



- Step 7 Go to the configuration page, and then connect to another Wi-Fi network or turn off Wi-Fi to use mobile data.

Figure 1-10 Bridge access cloud status



- Step 8 Back to the DoLynk Care. After a while, a successful addition page will appear.
- Step 9 Tap **Done**.

2 Managing the Device by DoLink Care Webpage

Prerequisites

- Make sure that the device is connected to the power and the network before adding the device.
- You do not need to register the account again if you have already registered for an account through the app.
- If you have not added any site yet, you need to add a site first. For the operation details, see *DoLink Care User Manual*.
- Tap  on the upper-right corner of the screen to go to the **Help** page, and then view the document on the platform, including user manual, FAQ, and more.

Procedure

Step 1 Open the browser and enter <https://care.dolynkcloud.com>, and then press the Enter key.

Step 2 Enter the email or phone number, and password, and then tap **Log in**.

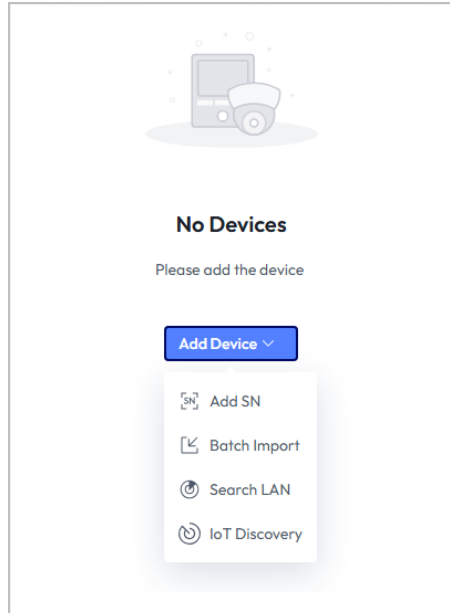
Step 3 Tap **Network** on the console page to add the device.

- You can add the device through methods such as **Add SN** and **Batch Import**.



You cannot add the device which has been bound to an account.

Figure 2-1 Network



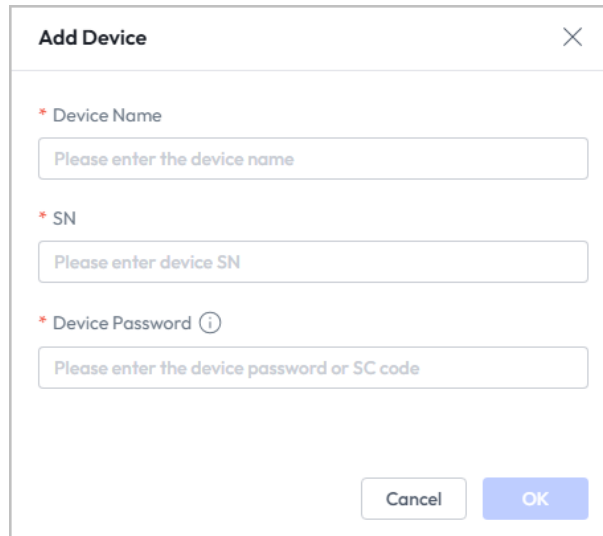
- ◇ Add SN.

1. Enter the device name, SN, and device password.
2. Tap **OK**.



Click  next to the device password to view the SC code instructions.

Figure 2-2 Add SN



The 'Add Device' dialog box contains three input fields: 'Device Name' with placeholder text 'Please enter the device name', 'SN' with placeholder text 'Please enter device SN', and 'Device Password' with placeholder text 'Please enter the device password or SC code'. The 'Device Password' field has an information icon. At the bottom right are 'Cancel' and 'OK' buttons.

◇ Batch Import.

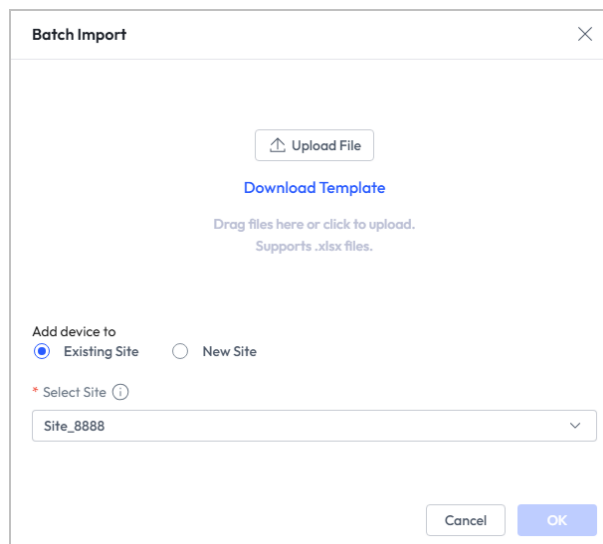
1. Tap **Download Template**.
2. Complete the device information based on the template, then select the site.



Supports creating the new site.

3. Tap **Upload File**, upload the configured file.
4. Tap **OK**.

Figure 2-3 Batch import

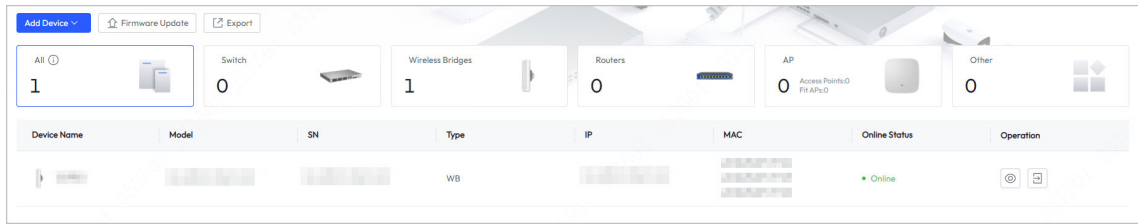


The 'Batch Import' dialog box features an 'Upload File' button with an upload icon, a 'Download Template' link, and instructions: 'Drag files here or click to upload. Supports .xlsx files.' Below this, there are radio buttons for 'Add device to' with 'Existing Site' selected and 'New Site' as an option. A 'Select Site' dropdown menu is set to 'Site_8888'. At the bottom right are 'Cancel' and 'OK' buttons.

- Check the device information.

Upon completing the above steps, the system will automatically add the device to the site and display the device online status.

Figure 2-4 Devices



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